RAP as a Service PLUS for Windows Client Security

**Overview**
Gain an insight into the security of your Windows client environment by proactively diagnosing issues and risks, reviewing your results online, and receiving continuous updates to best practice guidance.

Analyze your Windows client security environment against best practices developed by Microsoft technology experts, then work with a Microsoft engineer to understand your results and develop a plan that limits risk and improves your environment.

**Objectives**
- Gain an expert’s perspective on what issues you should address first.
- Optimize your environment based on Microsoft best practices to prevent issues before they arise.
- Establish a baseline so you can track your progress throughout the year.

**Methodology**

**Setup your assessment**
Prior to working with your Microsoft engineer, you will setup your assessment and generate your first set of results.

**Expert analysis**
Your Microsoft engineer will analyze your results, help you understand each issue identified and ensure that you have the right information to fix the issue.

**Persist and improve**
Re-assess your environment on a monthly basis using the latest updates to continually drive improvement throughout the year.

**Key Takeaways**
- Holistic recommendations that enable you to improve your people, process and technology.
- Expert analysis and a prioritized remediation guidance on what to fix first.
- Regular updates to guidance and features.
- In-depth review of findings with subject matter expert.

**Scope**
Assess security risks of your client infrastructure to identify potential issues, including encryption, file system, and network configurations, privileges, passwords, and remote access policies.

This assessment is available for up to 75 clients running Windows 10, Windows 8/8.1, and Windows 7.

**Agenda**

**Welcome call**
Occurs 2-4 weeks before delivery with your Microsoft Engineer and Technical Account Manager.

**Setup and initial results**
You complete the assessment setup and initial result gathering prior to your analysis.

**Engineer led analysis**
Your Microsoft engineer will analyze your results and lead the in-depth review of your findings during a one-day remote meeting in addition to two onsite days.

Your engineer will work with you to develop a prioritized list of recommendations.

**Close out meeting**
Finalize and deliver your results.

**Subscription:** 12 Months

**Engineer Engagement:** 3 Days (1 remote/ 2 onsite)
**RAP as a Service for Windows Client Security Comparison**

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<tr>
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<th>RAP as a Service for Windows Client Security</th>
<th>RAP as a Service PLUS for Windows Client Security</th>
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<tbody>
<tr>
<td><strong>Duration</strong></td>
<td>1 Day</td>
<td>3 Days (1 remote/2 onsite)</td>
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<tr>
<td><strong>Delivered remotely</strong></td>
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<td>No</td>
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<td><strong>Subscription duration</strong></td>
<td>12 months</td>
<td>12 months</td>
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<tr>
<td><strong>Data storage</strong></td>
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<tr>
<td><strong>Training and planning on findings</strong></td>
<td>No</td>
<td>Yes</td>
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</tbody>
</table>

**Detailed Scope and Requirements**

**Technical Scope:**
- Authentication
- Encryption Configuration
- Event Logging
- File System Configuration
- Identity Management
- Least Privilege
- Network Configuration
- Password Attributes
- Protocol Configuration
- Remote Access
- System Defaults
- System Integrity
- Software and Security Updates
- Operational Excellence

**Software Requirements:**

**Be proactive across Focus Areas**
- **Availability and Business Continuity:** Maximize your service availability and plan for disaster recovery
- **Change and Configuration Management:** Manage changes to services configuration settings across your environment.
- **Operations and Monitoring:** Manage and perform day-to-day operations within your environment.
- **Performance and Scalability:** Deliver the expected user experience by managing current and future performance and capacity requirements.
- **Security and Compliance:** Protect your services from attack and ensure the integrity and privacy of your data.
- **Upgrade, Migration and Deployment:** Manage product or development lifecycles, migrations between platforms, and deployment of new services into your environment.

**For more information**

Contact your Microsoft Account Representative for further details.