RAP as a Service Plus for SharePoint Server

Online

**Duration**: 12 month subscription | **1 Day engineer review + 2 day Engineer onsite**

RAP as a Service Plus for SharePoint Server is a proactive service with two days onsite focusing on education and remediation planning. A Microsoft engineer will diagnose potential issues with the following SharePoint environments:
- SharePoint hosted on-premises
- SharePoint hosted on Azure Infrastructure as a Service (IaaS)

This service supports a single SharePoint 2013, SharePoint 2016 or SharePoint 2019 farm, with up to 30 servers (including SQL Servers), and up to 50,000 webs running on Windows Server 2012 R2 or later.

**OUTCOMES**

The RAP as a Service Plus for SharePoint Server provides you with a recommendation report and plan of action to improve your SharePoint environment based on best practices and expert knowledge.

**01 CONTROL**

You control where your data is stored and easily share results with your IT staff and others in your organization.

**02 EXPERT RESULTS**

Solutions for each of the issues are identified and articulated in recommendations on the Azure Log Analytics portal.

**03 ACTION PLAN**

Our Microsoft accredited engineers review the RAP findings, provide recommendations and build a remediation plan with you.

**CAPABILITIES**

Gain valuable insight into the health of your SharePoint deployment by proactively diagnosing issues and risks, reviewing your results, and receiving guidance to improve the health, performance and stability of your SharePoint deployment.

**HOLISTIC RECOMMENDATIONS**

Our recommendations are based on expert evaluation of people, process and technology.

**CONTINUOUS IMPROVEMENT**

Use your 1-year subscription to watch your results improve as you act on recommendations and fix issues in your environment.

**ALWAYS CURRENT**

Thousands of Microsoft technology experts continually provide updates to our analysis and guidance.
ADDITIONAL DETAILS

Deliverables include:
- Assessment tooling, scheduled submissions, and access to the online portal and Azure Log Analytics
- Automatically receive regular updates to best practice guidance and portal features
- Use of the online portal and tools for one year with an active Microsoft Premier Support contract
- Optimization workshop onsite including knowledge transfer of issues found with a customized experience using adapted hands-on learning material to include topics of your choice based on Key Focus Areas
- A full remediation plan

Key Focus Areas:
- SharePoint Configuration
- SharePoint Topology
- SharePoint Health Analyzer
- SharePoint Data Integrity
- Event Log Analysis
- Operational Excellence

If you are interested in RAP as a Service for SharePoint Server Plus for your organization, contact your Microsoft Account Representative.