RAP as a Service PLUS for Active Directory

Online and Onsite

**Duration:** 12 month subscription | 2 Day engineer onsite

RAP as a Service for Active Directory is a proactive service delivered by a Microsoft accredited engineer to diagnose potential issues with your Active Directory environment running on-premises, on Azure VMs, or on Amazon Web Services (AWS) VMs with an additional two days onsite focusing on education and remediation planning.


The RAP as a Service for Active Directory PLUS provides you with a recommendation report and plan of action to improve your Active Directory environment based on best practices and expert knowledge.

**OUTCOMES**

**01 CONTROL**

You control where your data is stored and easily share results with your IT staff and others in your organization.

**02 EXPERT RESULTS**

Solutions for each of the issues are identified and articulated in recommendations on the Azure Log Analytics portal.

**03 ACTION PLAN**

Our Microsoft accredited engineers review the RAP findings, provide knowledge transfer and recommendations onsite and build a remediation plan with you.

Gain valuable insight into the health of your Active Directory deployment by proactively diagnosing issues and risks, reviewing your results, and receiving guidance to improve the health, performance and stability of your Active Directory deployment.

**CAPABILITIES**

**HOLISTIC RECOMMENDATIONS**

Our recommendations are based on expert evaluation of people, process and technology.

**CONTINUOUS IMPROVEMENT**

Use your 1-year subscription to watch your results improve as you act on recommendations and fix issues in your environment.

**ALWAYS CURRENT**

Thousands of Microsoft technology experts continually provide updates to our analysis and guidance.

If you are interested in RAP as a Service for Active Directory for your organization, contact your Microsoft Account Representative.

---

**KEY FOCUS AREAS**

- Active Directory Replication
- Site Topology and Subnets
- Name Resolution (DNS)
- Domain Controller Health
- Active Directory Database
- SYSVOL and Group Policy
- Account Information and Token Size
- OS Information and Networking
- Windows Time Configuration
- Active Directory Upgrade Assessment
- Operational Excellence

**ADDITONAL DETAILS**

- Assessment tooling, scheduled submissions, and access to the online portal and Azure Log Analytics
- Automatically receive regular updates to best practice guidance and portal features
- Use of the online portal and tools for one year with an active Microsoft Premier Support contract
- Optimization workshop onsite which includes:
  - Knowledge transfer of recommendations found with a customized experience using adapted hands-on learning material to include topics of your choice based on Key Focus Areas
  - A full remediation plan
  - All recommendations and Executive Summary report

**STATS**

- **10,000s ASSESSMENTS DELIVERED**
- **95% CUSTOMER SATISFACTION**
- **AVAILABLE WORLDWIDE**