RAP as a Service Plus for SQL Server

**Online**

**Duration:** 12 month subscription | **1 Day engineer review + 2 day Engineer onsite**

RAP as a Service Plus for SQL Server is a proactive service delivered by a Microsoft accredited engineer to diagnose potential issues with your on-premises or Azure VM or Amazon EC2 (AWS) SQL Server environments. This service is available for a single standalone servers or failover cluster running SQL Server 2008, SQL Server 2008 R2, SQL Server 2012, SQL Server 2014, or SQL Server 2017 instances. Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, Windows Server 2012 R2, Windows Server 2016 Failover Cluster or standalone server installations are supported.

### OUTCOMES

The RAP as a Service Plus for SQL Server provides you with a recommendation report and plan of action to improve your SQL Server environment based on best practices from Microsoft Experts.

**01CONTROL**

You control where your data is stored and easily share results with your IT staff and others in your organization.

**02EXPERT RESULTS**

Solutions for each of the issues are identified and articulated in recommendations on the Azure Log Analytics portal.

**03ACTION PLAN**

Our Microsoft accredited engineers review the RAP findings, provide recommendations and build a remediation plan with you.

### CAPABILITIES

Gain valuable insight into the health of your SQL Server deployment by proactively diagnosing issues and risks, reviewing your results, and receiving guidance to improve the health, performance and stability of your SQL Server deployment.

**HOLISTIC RECOMMENDATIONS**

Our recommendations are based on expert evaluation of people, process and technology.

**CONTINUOUS IMPROVEMENT**

Use your 1-year subscription to watch your results improve as you act on recommendations and fix issues in your environment.

**ALWAYS CURRENT**

Thousands of Microsoft technology experts continually provide updates to our analysis and guidance.
**ADDITIONAL DETAILS**

**Deliverables include:**
- Assessment tooling, scheduled submissions, and access to the online portal and Azure Log Analytics
- Automatically receive regular updates to best practice guidance and portal features
- Use of the online portal and tools for one year with an active Microsoft Premier Support contract
- Optimization workshop onsite including knowledge transfer of issues found with a customized experience using adapted hands-on learning material to include topics of your choice based on Key Focus Areas
- All recommendations and Executive Summary report

**Key Focus Areas:**
- SQL Server configuration
- Database design
- Security
- Performance
- Always On
- Cluster
- Upgrade readiness
- Error log analysis
- Operational Excellence


If you are interested in RAP as a Service for SQL Server Plus for your organization, contact your Microsoft Account Representative.